

CONTINUITY IN COVID TIMES



SET UP A CENTRAL INCIDENT RESPONSE

This provides:

- greater focus across the organisation
- consistency of action
- greater speed in decision making
- ability for business to continue delivery.



SET CLEAR STRATEGIC OBJECTIVES

This helps:

- longer term thinking
- balance reactive responses with proactive decisions
- enable everyone to find direction
- strengthen the ability to prioritise.



BE OPEN TO LEARNING FAST

This means:

- learn as much as possible about the effectiveness of a response
- while challenged with business continuity, find time for analysis
- critically evaluate processes and decision making as it happens
- enable change when needed.